



HopeSparks  
*family services*

**2020  
ANNUAL  
REPORT**

## OUR VISION

WE ENVISION A WORLD WHERE ALL CHILDREN AND FAMILIES ARE SAFE, SECURE, AND STABLE.

## OUR MISSION

WE STRENGTHEN FAMILIES BY INSPIRING COURAGE AND CONFIDENCE TO MAKE A LASTING CHANGE.

Dear Friends of HopeSparks,

We are overwhelmed with gratitude for the love and support we received from our community in 2020. The world changed for all of us this past year, and it had a tremendous impact on the wellbeing of children and families. HopeSparks rose to the challenge, and despite the COVID-19 pandemic, our team did not miss one single day of service delivery. We provided 20,795 in-person and virtual counseling sessions and home visits to 4,131 children. Additionally, we supplied 15,024 basic needs items to 1,612 individuals through our HopesCloset Program.

HopeSparks also played a key role in our community, helping stand-up Pierce County's first ever diaper bank program, coordinating critical mental health services community-wide, and launching a fully integrated mental health program in the pediatric primary care setting diverting children from crisis and emergency rooms. We have also been working hard to reach families in every way possible during the pandemic. Finally, we formally stood up HopeSparks Diversity, Equity, and Inclusion (DEI) Collaborative, established race-based caucus groups to support our team members, and made a commitment to anti-racist practices.

Since 1895, HopeSparks has been providing behavioral health and family services to children and families in Tacoma and Pierce County. As both a behavioral health agency and family serving organization, HopeSparks is uniquely positioned to meet the changing needs of families and communities by providing services not only in our clinics, but also in the home and community.

In the following pages, we share a glimpse of the positive and powerful impact we are making in our community. Please enjoy reading our 2020 Annual Report, and thank you for being a part of creating lasting change with us.



Joe Le Roy, MSW, LICSW  
President & CEO



Veronica Hinojosa, MSW, LSWAIC  
Board Chair

## PROGRAM REACH IN 2020

**BEHAVIORAL HEALTH SERVICES** provided crucial, preventive, and evidence-based behavioral healthcare to **820** children and families.

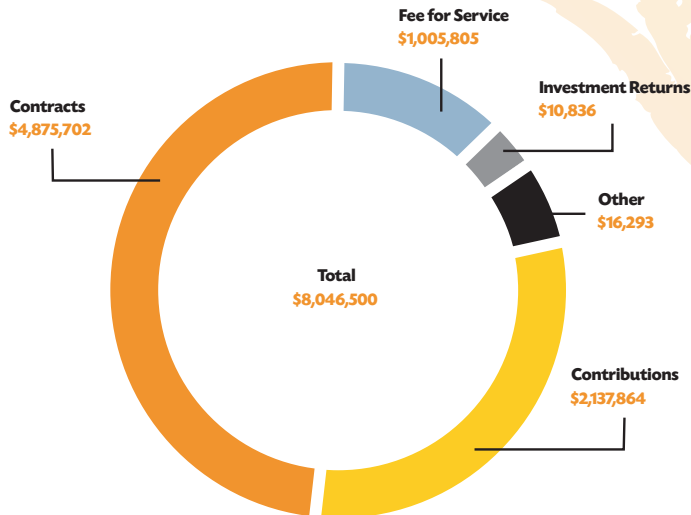
**CHILDREN'S DEVELOPMENTAL SERVICES** provided Early Intervention in the natural environment to **978** children from birth to three years old.

**FAMILY SUPPORT SERVICES** provided home-visiting and community-based programs to **205** families that helped promote safety and stability.

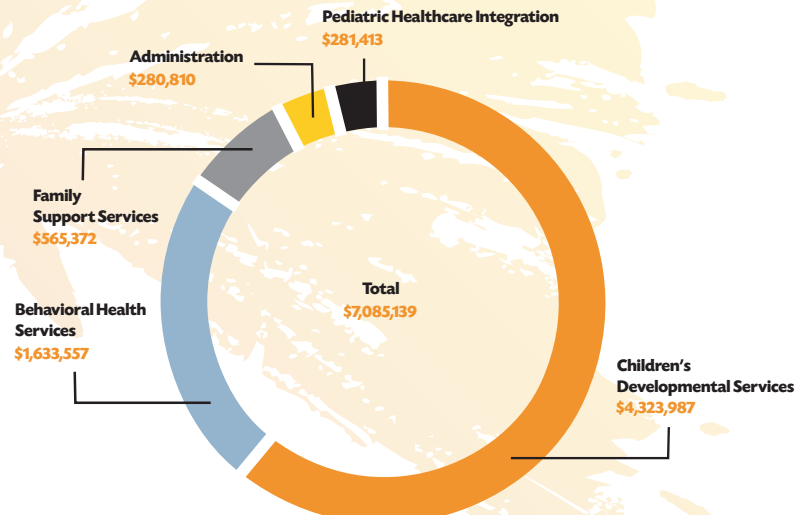
**PEDIATRIC HEALTHCARE INTEGRATION** Provided collaborative care to **84** children and their families in the pediatric primary care setting.

**RELATIVES RAISING CHILDREN** helped **432** families who are raising children not theirs by birth with the resources and support they need to stay together.

## FINANCIALS YEAR ENDED DECEMBER 31, 2020



Revenue



Expenses



## Meet Kurt

When Kurt completed treatment for depression, with a huge smile he exclaimed, "I'm ready to graduate from therapy!" His mom agreed and said she was so happy he could get this care at his pediatrician's office.



## Meet Micaela

"It feels victorious to have changed the way my brain works and the way I think about panic and anxiety! Now I think to myself, what can't I do?"

## OUR IMPACT HOPE. CARE. SUPPORT.

Our clients see an increase in family stability, a reduction in symptoms of stress and trauma, and improved relationships.

In 2020, HopeSparks served a total of **4,131** children and families living throughout South Puget Sound, providing over **20,795** clinic, community, and home-visits.

## HopesCloset



Our basic needs boutique served an additional **1,612** individuals and distributed over **15,024** items.

## LOCATIONS

N. 9th St. Office  
6424 N. 9th Street  
Tacoma, WA 98406  
P: 253.565.4484  
F: 253.565.5823

S. Union Ave. Office  
3408 S. Union Avenue  
Tacoma, WA 98409  
P: 253.565.4887  
F: 253.565.2983

S. 12th St. Office  
6316 S. 12th Street  
Tacoma, WA 98465  
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F: 253.565.2983

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